





Symphony

SOFTWARE



As a key entry point into pharmacy automation, PharmASSIST Symphony enables you to implement a comprehensive Rx tracking, workflow management, and quality control solution with or without the use of counting or robotics technology. Symphony workstations further enhance your workflow and provide unrivaled flexibility as they establish quality checkpoints throughout your prescription fulfillment process. Easily customized to your pharmacy's specific environment, Symphony greatly improves your pharmacy's efficiency, patient safety, and customer service initiatives.



PharmASSIST[®]
Powered by INNOVATION

Symphony

Innovation's End-to-end Workflow Management Solution.

SOFTWARE

Fully integrated with your pharmacy management system, PharmASSIST Symphony complements your Rx Initiation process and establishes the



quality path by which Rx's progress through your

pharmacy. As new Rx's and refills are received from various sources (i.e., patient walk-ins, doctor call-ins, Internet, IVRs, etc.), Symphony begins tracking their every move and assigns ongoing



statuses to reflect their current state. If an Rx has no more refills, you can use Symphony's automated Fax-to-Doctor feature to contact the doctor's office for authorization to refill.



With Rx Imaging you initiate paperless flow by scanning a patient's original paper prescription. This creates an electronic image of the



original, which Symphony associates with the Rx and makes available for viewing at any time in your workflow.





Accurate Rx Filling Guides Quality Control

Operating without counting or robotics technology, Symphony directs your Rx filling using a combination of bar code scanning, medication and script imagery, and Rx details.

You simply scan each Rx's bar coded vial label and



the Symphony Rx data and the patient's original script image.

The POWER of Quality

the medication's bar code to ensure a match of the requested product's NDC. Symphony displays all the information you need to complete the task including each medication's image, NDC, strength, and Rx details (e.g., quantity).

Dynamic Imagery Drives Rx Verification

Rx Verification delivers the ultimate quality checkpoint in your pharmacy's workflow. Once again, simply scan the Rx's bar coded vial label and Symphony displays imagery of the medication and original patient script,

Comprehensive Rx Tracking Increases Efficiency



Are you frustrated by the constant interruptions and the lost productivity caused by your staff looking for lost prescriptions? With Symphony's end-to-end

Rx tracking, you can pinpoint the status and exact location of any prescription at any time. Simply enter a patient's name and Symphony displays the complete details and any comments entered for all their Rx's. You can also scan any type of document for a patient and associate the resulting image with a specific Rx.

Using Quick Lists, you can view a dynamic scoreboard of your entire Rx workload and their associated statuses, including ones in problem states. Through this real-time view of your world, you can quickly identify and troubleshoot any Rx.

Symphony's reach also extends outside the pharmacy if you have a long-term care



business or simply deliver to patients' homes. With Rx Tracking, you can identify every person who handles an Rx, along with tracking specific driver/vehicle inventories, delivery times, and destinations.

Patient Pickup Tools Enhance Customer Service

Combining a mix of precision bar code scanning, flexible configuration options, and industry-compliant functionality, Symphony's complete set of patient pickup tools help increase workflow efficiency, reduce wait times, and project



a professional image for your pharmacy.

Will Call Bin Management enables you to customize the organization

(i.e., structure and identification scheme) of your Will Call area and assign Rx's to specific bin locations for fast and easy retrieval.

The Patient Notification Display provides a convenient way of alerting patients that their prescriptions are ready for pickup, or that pharmacy staff wants to speak with them. The HIPAA compliant display is

totally configurable, enabling you to automatically display full or partial customer names, and remove names after customers pick up their prescriptions or a user-defined time period expires.

Upon pickup, the Electronic Signature Pad enables you to capture customer signatures electronically and link them to the appropriate Rx's in your database. Patients simply check off your customized declarations (e.g., Was the Offer-to-Counsel made? All appropriate vials have safety caps?), and sign their name.

In-depth Reporting Improves Productivity

To keep you abreast of all prescription filling activity, Symphony comes with a standard library of reports. From tracking the status of all active Rx's to generating an audit log of all system activity, Symphony reports provide vital details that enable you to analyze and improve your pharmacy's productivity. You can also easily export reports to Adobe® PDF or Microsoft® Excel® files to produce dynamic reports for presentations to management.

In short, Symphony reports arm you with invaluable data that helps you make informed decisions, develop best practices, and increase your profitability.



For more information on PharmASSIST scalable solutions, call 607.798.9376, email sales@innovat.com, or go to www.innovat.com

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627 Field Street • Johnson City, New York 13790